

EN

QUALITY AND ENVIRONMENTAL POLICY

PROLABAS UAB distributes laboratory, pilot and production equipment in the Baltic States. PROLABAS UAB is the link between equipment suppliers and equipment users in laboratories and production in various fields such as pharmaceutical, chemical, petroleum, food, feed and beverage industries.

PROLABAS UAB strives for the highest quality of products and services provided to its customers and for the continuous improvement of environmental efficiency. PROLABAS UAB has implemented a quality and environmental management system that meets the requirements of LST EN ISO 9001:2015 and LST EN ISO 14001:2015 standards.

PROLABAS UAB undertakes:

- to offer our customers comprehensive solutions that provide competitive advantages and save money and time. Satisfied customers are loyal customers;
- to meet the needs of our customers by providing state-of-the-art technology, reliable and safe equipment and the highest level of service;
- to improve the qualification of employees – the company's highly skilled staff ensures that customers' needs are met throughout the entire investment process, from pre-sales advice, installation and user training to a range of after-sales service activities;
- in developing and implementing our environmental goals and objectives, we are committed to the economical and rational use of energy resources, to minimising the risk of potential emergencies, and to managing the waste generated in accordance with environmental legal and stakeholder requirements;
- to work as a team with our customers and partners to achieve a common goal. We strive to choose partners responsibly and only work with those whose products meet the requirements of PROLABAS UAB;
- to comply with all legal and other requirements applicable to its activities.

PROLABAS UAB shall ensure compliance with the requirements of LST EN ISO 9001:2015 and LST EN ISO 14001:2015 by regularly verifying their compliance through internal and independent external audits. The results of internal and independent external audits are used by PROLABAS UAB to make important strategic decisions related to its operations. The objectives and policy of PROLABAS UAB are regularly reviewed, analysed and updated by the company's management to ensure that they remain relevant and appropriate.

The policy of PROLABAS UAB is accessible to all stakeholders.

Šarūnas Balnys, Director

January 2022

